

Privacy Policy

CXDA desires to comply with the highest standards of personal data protection. Currently, we consider the highest standards to be those established by the European General Data Privacy Regulation (GDPR). Consequently, we attempt to provide to all of our users globally the same protections afforded to European citizens by the GDPR.

CXDA recognises that personal privacy protection is a broad field, and as legal protections improve, it's likely that improvements will not occur uniformly or universally, so it is our intention to comply with the highest standard applicable to each aspect of privacy protection, regardless of origin, rather than adopting the slate of policies of any particular country or region.

CXDA believes in data minimisation, accordingly, only domain name Registrant information is compulsory. Providing Administrative, Technical and Billing contact information is optional.

CXDA has advised CoCCA (the back-end registry provider) to follow GDPR rules when disclosing any personal information via any registry API (WHOIS, RDAP, EPP).

Your personal data may be provided to escrow service providers as well as to backup storage providers to ensure business continuity. This information is encrypted.

Your personal data may be provided to Law enforcement agencies, and to other government and/or civil authorities similarly authorised by applicable laws and regulations and to courts of appropriate jurisdiction if so required by law. In the event of a formal complaint, personal data may be provided to the complainant, the CoCCA Ombudsman and if referred to an arbitrator, the arbitrator.

We will only retain your personal data for as long as necessary to fulfil the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements. If we have your data because we are performing services for you or an organisation you represent then your information will be retained for the duration of the services and for 6 years thereafter, unless otherwise agreed.

CXDA and CoCCA use cookies where necessary to ensure the convenient and secure operation of our website, but for no other purpose. Those cookies are not readable by third parties and contain no personal information.

CXDA may, at its sole discretion, aggregate, delete, or restrict access to portions of the data we store, but do not represent that it will do so in any particular case.